

- CARE GUIDE -

PALISSADE CORD COLLECTION

HAY

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The Palissade Cord collection brings a softer expression to Ronan and Erwan Bouroullec's iconic Palissade outdoor range of furniture. Taking its cue from the plastic woven chairs from the '60s, the Palissade Cord offers a contemporary take on an outdoor classic. Retaining the same design language as the original Palissade, recycled polyester cord is handwoven onto a powder coated steel frame, giving this series a more relaxed appearance. Comprising a dining armchair, dining bench, lounge chair, lounge sofa, and chaise longue in colours matching the existing Palissade variants, this collection is conducive for relaxing, eating, and socialising in a wide range of outside spaces.

With a little care you can prolong the life of your furniture. Follow the instructions for the materials of your specific product to make sure that it stays in the best shape for as long as possible. The information below is only intended as a general guideline.

CAUTION / OUTDOOR FURNITURE

- The frames in the Palissade Cord Collection have a two-component coating; a primer and an outdoor powder coating, which provides a barrier to corrosive elements that makes it suitable for outdoor use. It complies with the highest quality standards and is designed to last, making it ideal for both private and public environments.

- CARE AND MAINTENANCE -

- All products in the Palissade Cord Collection are handcrafted, so minor blemishes and imperfections may be visible. These are not considered defects and do not interfere with the quality and function of the product.
- Please be aware that non-colourfast clothes and objects can rub off on the cord, so any contact with them should therefore be avoided.
- We recommend using the Palissade Cover when not in use to protect the furniture against direct sunlight. The colour of the cord may fade, and the lifetime can be prolonged by following our recommendations.
- Always remove stains quickly before they can do any permanent damage to the furniture.

- CARE AND MAINTENANCE -

- Make sure sun screen or other liquids do not come into direct contact with the furniture, as these can leave stains on the surface if left in direct sunlight.
- Wipe off the furniture if it becomes wet after rain or snowfall, as this will damage the surface over time.
- Wipe off bird droppings quickly as they may lead to permanent corrosion or staining.
- Please be aware that the product will always be naturally affected by the surrounding environment it is exposed to, and that a certain amount of discolouration is to be expected.
- When you move your furniture, make sure you lift it rather than pulling or pushing it to avoid damaging the floor, legs, and mountings.

- CARE AND MAINTENANCE -

- Avoid improper use such as sitting on the back or armrests, tilting the seats on their back legs, putting your feet on the furniture or standing on it.
- Be careful not to scratch or damage the surface with sharp objects.
- Avoid partially covering the surface, for example with cushions, as colour variances may appear.
- Minor spots of rust under the furniture and bases are considered a natural result of general use and can be treated using the care instructions below.
- Direct placement on a seafront can lead to corrosion.
- Check the status of the gliders frequently and if worn down, contact your local retailer to buy replacements. The durability of the gliders will depend on the surface the chair is placed on.

CLEANING & CARE

POWDER COATED STEEL

Wipe with a clean cloth wrung in water or in a solution of water and a neutral detergent. Remove soap residue immediately using a clean, dry cloth. Avoid using scouring cream or scouring pads, as they may scratch the surface. In the event of lime deposits on the surface, use a clean, damp cloth wrung in lukewarm water with one part vinegar to nine parts water and avoid scrubbing as this may scratch the surface. Small scratches or damage to the powder coated surfaces can lead to corrosion. They can be retouched and protected from corrosion with a special repair lacquer available at HAY stores and authorised dealers. If the metal is uncovered, it is necessary to sand the area before repairing it (grain 220). Wipe the furniture using a clean dry cloth and clean the area with

methylated spirits before repainting it. Do not use solvents as they may have an adverse effect on the coating. Never use acetic acid or citric acid.

CORD

Neutral detergent and warm water should be used to clean the stains. Avoid using detergents containing bleach or strong acids, or alkalis to prevent the product from fading or damaging the cord. Use a soft cloth and gently wipe the surface several times. Make sure the cloth is not too rough, to avoid damaging the cord. After cleaning, place in a ventilated area to dry, preventing the residual moisture from affecting the lifetime and getting mouldy.

ENDCAPS

The endcaps are made of high-quality plastic (PPC). The durability of the endcap will depend on the surface that it is placed on. We recommend that you frequently check the status of the endcaps and if worn down, contact your local retailer to buy replacements.

STORAGE

The life expectancy of your furniture will vary depending on the weather and type of use. We recommend that you store it in a dry, ventilated place during winter and keep it protected from scratches and bumps. We recommend using the Palissade Cover when not in use. Keeping the cord dry and protected against weather conditions will prolong the product's lifetime.

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